EmP/A 2014



# **KNOW THE BASICS**

#### MAJOR HURRICANE:

The Mayor may declare a mandatory evacuation. Everyone must leave the city. Plan early and leave with family, friends, or neighbors. City officials will tell you when it is safe to come back.

#### **CITY ASSISTED EVACUATION:**

If you don't have a way to leave New Orleans during a mandatory evacuation, you can go to an Evacuspot. Buses will take you from Evacuspots to a shelter. Call 311 to find your Evacuspot.

### **TROPICAL STORM OR MINOR HURRICANE:**

The Mayor might NOT declare a mandatory evacuation. You have two ways to stay safe:

- 1) Leave the city with family, friends, or neighbors.
- 2) Stay inside your house until City officials tell you it is safe to go outside. Close your doors and windows.

#### SPECIAL NEEDS REGISTRY:

If you cannot walk or have special medical needs, sign up for the Special Needs Registry. Call 311 to sign up.

LISTEN TO TV AND RADIO NEWS FOR UPDATES ON WHAT YOU SHOULD DO.

## **PREPARE YOUR AGENCY**

- During a mandatory evacuation, your agency must shut down. If your agency is going to close or change hours, please tell your clients.
- If there is not a mandatory evacuation, decide if your agency will stay open.
- Before closing for a hurricane, prepare your building and know how to reach your staff after the storm.

## PREPARE YOUR CLIENTS

- Talk to your clients about your agency's plans so they know when you will close during a hurricane.
- Talk to your clients about where they can receive services if they evacuate.
- Tell your clients to store 3 gallons of water per person and enough food for 3 days.
- Help your clients make emergency plans.

### VISIT ready.nola.gov

- Learn more about evacuations and sheltering in place.
- Sign up for emergency alerts.
- Register for re-entry placards.
- Order hurricane season brochures.
- Enroll your clients in the Special Needs Registry.



